CHAPTER 7 TROUBLESHOOTING AND FAULT INFORMATION

The AC drive has a comprehensive fault diagnostic system that includes several different alarms and fault messages. Once a fault is detected, the corresponding protective functions will be activated. The following faults are displayed as shown on the AC drive digital keypad panel. The three most recent faults can be read on the digital keypad display by viewing Pr.6-08 to Pr.6-10.

NOTE: faults can be cleared by a reset from the keypad or Input Terminal.

Common Problems and Solutions:

Fault Name	Fault Descriptions	Corrective Actions
oc	The AC drive detects an abnormal increase in current.	1. Check whether the motors horsepower corresponds to the AC drive output power. 2. Check the wiring connections between the AC drive and motor for possible short circuits. 3. Increase the Acceleration time (Pr.1-09, Pr.1-11). 4. Check for possible excessive loading conditions at the motor. 5. If there are any abnormal conditions when operating the AC drive after short-circuit being removed, it should be sent back to manufacturer.
ou	The AC drive detects that the DC bus voltage has exceeded its maximum allowable value.	1. Check whether the input voltage falls within the rated AC drive input voltage. 2. Check for possible voltage transients. 3. Bus over-voltage may also be caused by motor regeneration. Either increase the decel time or add an optional braking resistor. 4. Check whether the required braking power is within the specified limits.
oH	The AC drive temperature sensor detects excessive heat.	1. Ensure that the ambient temperature falls within the specified temperature range. 2. Make sure that the ventilation holes are not obstructed. 3. Remove any foreign objects on the heatsinks and check for possible dirty heat-sink fins. 4. Provide enough spacing for adequate ventilation.
Lu	The AC drive detects that the DC bus voltage has fallen below its minimum value.	Check whether the input voltage falls within the rated AC drive's input voltage.

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Fault Name	Fault Descriptions	Corrective Actions
oL	The AC drive detects excessive drive output current. Note: The AC drive can withstand up to 150% of the rated current for a maximum of 60 seconds.	1. Check whether the motor is overloaded. 2. Reduce torque compensation setting as set in Pr.7-02. 3. Increase the AC drive's output capacity.
oL 1	Internal electronic overload trip	1. Check for possible motor overload. 2. Check electronic thermal overload setting. 3. Increase motor capacity. 4. Reduce the current level so that the drive output current does not exceed the value set by the Motor Rated Current Pr.7-00.
oL2	Motor overload. Check the parameter settings (Pr.6-03 to Pr.6-05)	1. Reduce the motor load. 2. Adjust the over-torque detection setting to an appropriate setting.
ocA	Over-current during acceleration: 1. Short-circuit at motor output. 2. Torque boost too high. 3. Acceleration time too short. 4. AC drive output capacity is too small.	1. Check for possible poor insulation at the output line. 2. Decrease the torque boost setting in Pr.7-02. 3. Increase the acceleration time. 4. Replace with the AC drive with one that has a higher output capacity (next HP size).
ocd	Over-current during deceleration: 1. Short-circuit at motor output. 2. Deceleration time too short. 3. AC drive output capacity is too small.	1. Check for possible poor insulation at the output line. 2. Increase the deceleration time. 3. Replace with the AC drive with one that has a higher output capacity (next HP size).
ocn	Over-current during steady state operation: 1. Short-circuit at motor output. 2. Sudden increase in motor loading. 3. AC drive output capacity is too small.	1. Check for possible poor insulation at the output line. 2. Check for possible motor stall. 3. Replace with the AC drive with one that has a higher output capacity (next HP size).
EF	The external terminal EF-GND goes from OFF to ON.	When external terminal EF-GND is closed, the output will be turned off. (under N.O. E.F.)

Fault Name	Fault Descriptions	Corrective Actions
	Internal memory IC can not be programmed.	1. Switch off power supply. 2. Check whether the input voltage falls within the rated AC drive input voltage. 3. Switch the AC drive back on.
	Internal memory IC can not be read.	1. Check the connections between the main control board and the power board. 2. Reset drive to factory defaults.
	Drive's internal circuitry abnormal.	1. Switch off power supply. 2. Check whether the input voltage falls within the rated AC drive input voltage. Switch on the AC drive.
	Hardware protection failure	Return to the factory.
	Software protection failure	Return to the factory.
	Auto accel/decel failure	Don't use the function of auto acceleration / deceleration.
	Ground fault: The AC drive output is abnormal. When the output terminal is grounded (short circuit current is 50% more than the AC drive rated current), the AC drive power module may be damaged. The short circuit protection is provided for AC drive protection, not user protection.	Ground fault : 1. Check whether the IGBT power module is damaged. 2. Check for possible poor insulation at the output line.
	Communication Error	1. Check the connection between the AC drive and computer for loose wires. 2. Check if the communication protocol is properly set.
	External Base Block. AC drive output is turned off.	1. When the external input terminal (B.B) is active, the AC drive output will be turned off. 2. Disable this connection and the AC drive will begin to work again.

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